



**P.I.DIRECT**  
INSURANCE BROKERS

## Professional Indemnity Proposal Form

*for*

*Property Valuers*

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## **NOTICE TO INSURED**

**(Pursuant to the provisions of the Insurance Contracts Act 1984)**

### ***Your Duty of Disclosure***

Before you enter into a contract of general insurance with an insurer, you have a duty, under the *Insurance Contracts Act 1984*, to disclose to the insurer every matter which you know, or could reasonably be expected to know, is relevant to the insurer's decision whether to accept the risk of the insurance and, if so, on what terms.

You have the same duty to disclose those matters to us before you renew, extend, vary or reinstate a contract of insurance.

Your duty however does not require disclosure of a matter:-

- that diminishes the risk to be undertaken by the insurer
- that is common knowledge
- that the insurer knows or, in the ordinary course of business as an insurer, ought to know
- as to which compliance with your duty is waived by the insurer.

### ***Non-Disclosure***

If you fail to comply with your duty of disclosure, the insurer may be entitled to reduce its liability under the contract in respect of a claim or may cancel the contract.

If your non-disclosure is fraudulent, the insurer may also have the option of avoiding the contract from its beginning.

### ***Claims Made Policy***

This policy is a claims made policy of insurance. This means that the policy covers you for claims made against you and notified to the Insurer during the period of insurance. The Policy does not provide cover in relation to:

- events that occurred prior to the retroactive date, if any, specified in the Policy;
- claims notified or arising out of circumstances notified under any previous policy (whether made or issued by the Insurer or any other insurer);
- claims made against you prior to commencement of the period of insurance;
- claims arising out of claims and circumstances noted on the proposal form for the current period of insurance or on any previous proposal form;
- subject to what is said in the next paragraph, claims made after expiry of the period of insurance even though the event giving rise to the claim may have occurred during the period of insurance.

However, where you give notice in writing to the Insurer of facts that might give rise to a claim against you as soon as reasonably practicable after you become aware of those facts, but before expiry of the period of insurance, the policy will, subject to its terms and conditions, cover you notwithstanding that a claim is only made after expiry of the period of insurance.

### ***Average Provision***

The Insurer provides that if a payment in excess of the limit of indemnity available under the policy has to be made to dispose of the claim, the liability of the Insurer for costs and expenses incurred with its consent shall be such proportion thereof as the amount of indemnity available under this policy bears to the amount paid to dispose of the claim.

### ***Surrender of Waiver of any Right of Contribution or Indemnity***

Where another person or company would be liable to compensate you or hold you harmless for part or all of any loss or damage otherwise covered by the policy, but you have agreed with that person either before or after inception of the policy that you would not seek to recover any loss or damage from that person, you are not covered under the policy for any such loss or damage unless the agreement of the Insurer is obtained beforehand.

**Important Information:** Please complete all questions fully. If there is insufficient space provided to answer, please provide details on your letterhead.

## Section 1. Your Details.

1.1 **Please provide the full legal name of all entities to be insured under the Policy:**  
(It is important you include all service, administration or nominee companies)

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1.2 **Trading Name:**

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1.3 **ABN:** .....

1.4 **Date established:** .....

1.5 **Your Contact details:**

Address: .....

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.....

Telephone Number: ..... Fax: .....

Mobile: .....

Email Address: .....

Web Site: .....

Address of any Branch or other offices:

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1.6 Principals/ Partners / Directors

Name	Qualification	Date Obtained	Years as a Principal	
			This Practice	Previous Practice

1.7 Staff Details

Principals/Partners/Directors: .....

Licensed / Registered Valuers: .....

Graduate / Student Valuers: .....

Sales Persons: .....

Property Managers: .....

Administrative Staff: .....

Other Staff: .....

Total Staff: .....

1.8 Are you a current financial member in good standing of a Professional Association?

Yes  No

If **Yes**, please provide details of the Associations to which you belong:

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## Section 2: Your Business

### General Business Questions:

- 2.1 Has the name of your business ever changed? Yes  No
- 2.2 Have you ever amalgamated or merged with another business? Yes  No
- 2.3 Have you purchased any other business or practice? Yes  No

If you have answered **Yes** to any of these questions please provide details.

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- 2.4 Does any Partner, Principal or Director of the Insured detailed in answer to Question 1.6 of this proposal have any connection or association (financially or otherwise) with any other business or practice?

Yes  No

If **Yes**, please provide full details:

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- 2.5 Please provide a **precise** description of your business activity(ies):

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2.6 Does any single client represent more than 30% of your total activities?  
Yes  No

2.7 Have there been any substantial changes in your business activities in the past 12 months?  
Yes  No

2.8 Do you anticipate any substantial changes in your business activities in the next 12 months?  
Yes  No

If you have answered **Yes** to Question 2.6, 2.7 or 2.8, please provide full details.

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2.9 Do you engage sub contractors? Yes  No

If **Yes**, do you insist they carry their own Professional Indemnity Insurance?

Yes  No

2.10 If the answer to question 2.9 is **Yes**, please advise:

- (i) The percentage of total revenue paid to sub contractors? ..... %
- (ii) Please specify the professional services subcontracted?

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### Section 3: Your Business Activity Break-Up

#### Break-up of Activities:

3.1 Please state the percentage of your total income derived from:

Valuations: .....%

Other (please provide details below): .....%

**Total: 100%**

.....  
.....

**Valuation Work:**

3.2 Please provide a percentage split of income derived from:

Residential Properties (under \$2 Million in total value)	.....%
Residential Properties (over \$2 Million in total value)	.....%
Industrial Properties (under \$5 Million in total value)	.....%
Industrial Properties (over \$5 Million in total value)	.....%
Commercial Properties (under \$5 Million in total value)	.....%
Commercial Properties (over \$5 Million in total value)	.....%
Rural Properties	.....%
Retail Outlets	.....%
Hotels / Pubs / Licensed premises	.....%
Shopping Centres	.....%
Sporting Complexes	.....%
Caravan Parks	.....%
Plant / Machinery	.....%
Business Valuations	.....%
Vacant Land	.....%
Other (please provide details below)	.....%
<b>Total:</b>	<b>100%</b>

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3.3 Please provide a percentage split of income derived from:

Full Valuations	.....%
Kerbside / Restricted Access Valuations	.....%
Desktop Assessments	.....%
Rent Reviews	.....%
Land Tax / Stamp Duty Valuations	.....%
Development Valuations	.....%
Insurance Valuations	.....%
Management Rights	.....%
Tax Depreciation Schedules	.....%
Other (please provide details below)	.....%
<b>Total</b>	<b>100%</b>

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.....

3.4 Please provide the percentage break up of valuations performed for:

The Borrower	.....%
The Lender	.....%
Other (please provide details below)	.....%
<b>Total:</b>	<b>100%</b>

.....  
 .....  
 .....

3.5 Please supply a breakdown of your valuations performed for the following:

Authorised Deposit Taking Institutions	.....%
Non-Bank Securitised Lenders	.....%
Private Lenders	.....%
Managed Investment Act Lenders	.....%
Debenture Scheme Lenders	.....%
Property Investment Funds	.....%
Government Institutions	.....%
Other (please provide details)	.....%
<b>Total</b>	<b>100 %</b>

.....  
 .....

3.6 Please provide details of your 5 largest single valuations undertaken in the past 3 years:

Brief Description of Contract	Income \$Aus



3.7 (i) Please advise the average value of all properties / assets valued in the past 12 months:

\$.....

(ii) Please advise the average value of all properties / assets valued in the past 36 months:

\$.....

3.8 In the past 5 years have you performed any valuations exceeding \$5,000,000?

Yes  No

If **Yes**, please provide a list of all of these valuations including the following information:

- (a) Date of the valuation
- (b) Location
- (c) Amount of the valuation
- (d) Name of the valuer involved
- (e) Purpose of the valuation

## Section 4. Your Business Practises.

4.1 Do you employ a dedicated Risk Compliance Manager?

Yes  No

4.2 If the answer to question 4.1 is **No**, do you have a Director or Officer dedicated to acting as the Risk Compliance Manager?

Yes  No

If the answer to both questions 4.1 & 4.2 is **No** please provide details of how you manage this role.

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4.3 Does the Proposer have in place formal procedures to evaluate and approve new clients or contractors?

Yes  No

If **Yes**, please:

(a) Provide details of these procedures:

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.....  
.....

(b) Advise when they were first implemented: .....

4.4 What is your Director to Valuer ratio? (Eg: 1:4) .....

4.5. Are all valuations signed off by a Director or senior valuer?  
Yes  No

4.6 Does the Proposer have in place formal peer review processes?  
Yes  No

If **Yes**, please:

(a) Provide details of these procedures:

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.....

(b) Advise when they were first implemented: .....

4.7. Did the company trade profitably (net of tax) in the past two years?  
Yes  No

4.8. Are reference checks made of all incoming employees and contractors?  
Yes  No

4.9 Do you have procedures in place to monitor new valuers?  
Yes  No

## Section 5. Your Financial Details:

5.1 Please advise the total annual gross professional fees for:

	<b>Australia</b>	<b>Overseas</b>
<b>Previous 12 Months:</b>	.....	.....
<b>Current 12 Months:</b>	.....	.....
<b>Estimate for next 12 Months:</b>	.....	.....

5.2 **Stamp Duty Split:**

Please provide the approximate percentage of your activities (based on fee income) applicable to each State or Territory.

NSW	VIC	QLD	SA	NT	WA	ACT	TAS	Overseas	Total

5.3 If you perform work outside Australia, or work for clients located overseas please provide details of the countries involved:

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## Section 6. Your Claims History:

- 6.1 After enquiry, have any claims for negligence or breach of professional duty been made against your business or practice or any of its predecessors in business or any prior business or practice or any of its present or former Partners, Principals or Directors or has any fact or circumstance been notified to the insurers that has the potential to give rise to such a claim?

Yes  No

If **Yes**, please provide full details:

Date Notified	Name of Claimant	Brief Description of Matter	Quantum	Status

- 6.2 After enquiry, are any of the Partners, Principals or Directors aware of any fact or circumstance which has the potential to give rise to a claim against your business or practice or any business or practice of any of their present or former Partners, Principals or Directors which is not referred to in 6.1 above.

Yes  No

If **Yes**, please provide full details including:

Date first became aware of matter	Name of Potential Claimant	Brief Description of Matter	Quantum

6.3 Has any Partner, Principal, Director or staff member ever been subject to disciplinary proceedings for professional misconduct?

Yes  No

If **Yes**, please provide details:

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6.4 After enquiry, are any Partners, Principals, Directors or staff members aware of any enquiry, professional disciplinary proceedings or similar process connected to your business which they, or any other member, may be required to attend?

Yes  No

If **Yes**, please provide details:

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**Section 7. Your Risk Management Program.**

7.1 Do you have a formal documented Risk Management / Quality Control program or procedures?

Yes  No

If **Yes**, please:

(a) Provide a copy of this document.

(b) Advise when was the program implemented? .....

7.2 Are these programs subject to regular review? Yes  No

If **Yes**, please provide details of the review process:

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7.3 Please advise how the Proposer's staff are provided with training in respect of the content and application of these programs.

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7.4 Does the Proposer use a standard form of contact or terms of engagement?

Yes  No

If **Yes**:

(i) Does this contract or terms of engagement contain a clause providing disclaimers, and a limitation to your liabilities?

Yes  No

(ii) Does your standard contract include clauses relating to limitation of use of the valuation?

Yes  No

(iii) Please provide a copy of your standard contract.

7.5 (a) Do you have formal procedures to approve non standard contracts?

Yes  No

If **Yes**, please provide details.

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(b) If you use non standard contracts do you ensure they contain a clause providing disclaimers, limitations on use of the valuation and a limitation to your liability?

Yes  No

7.6 Does the Proposer have in place any formal procedures for the identification and reporting of incidents or circumstances which may give rise to a professional indemnity claim?

Yes  No

If **Yes**, please:

(a) Provide details of these procedures:

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(b) Advise when they were first implemented: .....

7.7 Does the Proposer have formal procedures in place to review their methods, processes and practices, with the intention of avoiding the future occurrence of any similar incidents or circumstances which may give rise to a professional indemnity claim?

Yes  No

If **Yes**, please provide details.

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7.8 Are verbal reports (valuations) always confirmed in writing?

Yes  No

If **No**, please provide details of how these reports are substantiated.

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7.9 Are all valuations undertaken by professionally qualified and / or licensed valuers?

Yes  No

If **No**, please supply details of valuations undertaken by non-qualified valuers and the procedures implemented.

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7.10 Do you employ Graduate / Student Valuers? Yes  No

If **Yes**, are student / graduate valuers always accompanied by a qualified & registered valuer on all valuations?

Yes  No

If **No**, please provide details of procedures for student / graduate valuers performing valuations.

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## Section 8. Your Insurance History

8.1 Is this a renewal through PI Direct? Yes  No

If the answer is **No** and you currently hold Professional Indemnity Insurance, please complete the following:

Name of Insurer: .....

Expiry Date: ...../...../.....

Limit of Indemnity: \$.....

Premium: \$.....

8.2 Has the firm, any Partner, Principal or Director ever been refused this type of insurance, had special terms imposed, had a policy cancelled or had an application for renewal declined?

Yes  No

If **Yes**, please provide details:

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.....  
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## Section 9. Your Cover Application

9.1 **Limit of Indemnity Options:**

\$1,000,000  \$2,000,000  \$5,000,000

Other. .... (Please specify)



9.2 **Preferred Deductible Options:**

\$10,000  \$20,000  Other \$.....  
 (Please specify)

9.3 **Do you require?**

- (a) A Reinstatement of Aggregate Limit of Indemnity: Yes  No
- (b) Fidelity Yes  No
- (c) Partners Previous Business Yes  No

9.4 If you require **Fidelity Cover** please complete the following questions:

- (a) Do you always obtain satisfactory references before hiring employees?  
 Yes  No
- (b) Do you require more than one member of staff to sign cheques, handle cash or transferable documents?  
 Yes  No
- (c) Is the bank reconciliation conducted by someone not authorised to deposit into or withdraw from the bank accounts?  
 Yes  No

If the answer to any of Questions 9.4 is **No**, please provide further details in the space below:

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 .....  
 .....

9.5 If you require Partners' Previous Business cover, please advise:

Names of Partners / Principals / Directors	Name of Previous Practice	Period Practising as a Partner / Principal / Director

## Section 10. Additional Requirements

Have you included the following additional requirements with your proposal?.

1. Copy of CV's for all valuers to be covered by this policy.
2. Copy of your Risk Management Program
3. Copy of your client selection criteria.

### PRIVACY ACT CLAUSE

PI Direct Insurance Brokers Pty Ltd is committed to protecting the privacy of the personal information you provide us. PI Direct collects, uses and retains your personal information in accordance with the National Privacy Principles.

We need to collect the personal information on the applicable proposal form to consider your application for insurance and to determine the premium (if your application is accepted) when you are applying for, changing or renewing an insurance policy with us. This information will also be used if you lodge a claim under your policy. We may also need to request additional information from you in connection with your application or a claim.

If you do not provide us with this information, or any additional information we request, we may not be able to process your application or offer you insurance cover or respond to any claim.

We may disclose the personal information we collect:

- To our relevant employees involved in delivering our services;
- If your insurance broker collects this form from you, to that broker;
- To facilitators such as legal firms, professional experts such as accountants, actuaries, engineers and technology experts;
- To the insurance companies with whom we transact business;
- To the Lloyd's Syndicates we represent (which are located in the United Kingdom) ;
- To insurance reference bureaux or credit reference bureaux;
- To reinsurers or reinsurance brokers (which may include reinsurers located outside of Australia).

Where we do disclose the information as above the recipient may hold the information in accordance with its own privacy statement / policies. Those may include, by way of example, disclosing the information to and storage of that information by its associated entities which may be located overseas. Full details can be found on the recipient's website. However, we can also provide a copy to you on request.

We may also be required to provide your personal information to others for purposes of public safety and law enforcement and if required by law or by a law enforcement body to do so.

You may request access to your personal information, and where necessary, correct any errors in this information (some restrictions and costs may apply).

By completing and returning the proposal form and/or providing us with any additional information in connection with your application, you agree to us using and disclosing your information as set out above.

This consent to the use and disclosure of your personal information remains valid unless you alter or revoke it by giving us written notice.

From time to time, we may use your personal information to send you details of new insurance products or other insurance related information that may be of interest to you. If you do not wish to receive such information, please contact our General Manager or Operations Manager on (07) 3387 2800.

If you would like to access a copy of your personal information or you wish to correct or update your personal information, please also contact us on (07) 3387 2800 or email [pidirect@pidirect.com.au](mailto:pidirect@pidirect.com.au).

### **DECLARATION**

I/We declare and warrant that all the statements and particulars here given are true and that no information whatever has been withheld which might influence a prudent Insurer's judgement and the acceptance of this Proposal. Should the above particulars alter in any way, I/We will advise Insurers as soon as possible.

I/We understand that failure to disclose any material facts which would be likely to influence the acceptance and assessment of the Proposal may result in Insurers refusing to provide indemnity or voiding the policy in every respect.

**I/We hereby agree that this Declaration shall be the basis of the contract between me/us and Insurers.**

**Name of Proposer** .....

**Signed by / on behalf of all Partners / Directors / Principals**

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**Dated** .....